

**Features**

Managed solution

Network-based — part of the Verizon network

Desktop tools at your fingertips

24x7 monitoring

**Benefits**

Flexible

Reliable

Scalable

Redundant

Reduced technology risk

# Verizon Centrex

## The Network-Hosted Voice Solution

**As technology evolves at the speed of light, Centrex customers don't have to worry about large capital outlays for technology that could soon become obsolete. Centrex is a networked-based, feature-rich technology, and Verizon takes care of implementing new technologies throughout the network. Centrex — one of the many voice solutions from Verizon that helps you focus on managing your business.**

As an established industry forerunner with nearly a century of experience in delivering communications solutions, Verizon offers immediate access to the broadest range of services available — over the most extensive geographic area in the world. Enterprises that choose Verizon have the assurance of knowing they are connecting with a company that gives them more control, without the worry. At Verizon, we're dedicated to serving the needs of our enterprise customers. To help you make progress, every day.

### When You Need A Managed Solution

Verizon Centrex is designed for enterprises seeking a managed, network-hosted voice solution that allows you to broaden your internal communications access and distribution — to remote locations, teleworkers, suppliers and customers — quickly and cost-effectively, without the expense of owning and maintaining a private network. Verizon Centrex empowers you to focus on your core competencies, rather than on maintaining your communications network.

### A Direct Link to the Verizon Network

Centrex is part of the Verizon network, backed by our nationwide Network Operations Centers for 24x7 monitoring and 24 customer care centers. A demonstrated success in voice communications, Centrex provides you with the most reliable yet innovative technology available today. Served by the Verizon Central Office Switch, Centrex allows you to quickly react to end-users and customers with the superior service that helps you maintain your competitive edge.

### Protection From Obsolete Technology

Centrex gives you access to first-rate technology, without lifting a finger. Because Centrex is part of the Verizon network, you always have the satisfaction of knowing that you are already accessing the latest innovations in communications. We stay abreast of the most current technology, so you can benefit from upgrades and new features as they become available.

### Desktop Tools Make Management a Snap

Take advantage of a sophisticated set of value-added features designed to help you manage your system with ease. Our Centrex system management tools are all designed to empower you to customize your voice communications — wherever you are. With Centrex, you choose the features you want and have the flexibility to change them whenever you like — at your desktop. In turn, participants can ask the presenter questions online, respond to the presenter's questions with the click of a mouse, and chat with other participants and/or the presenter in a private or broadcast chat room.

### **Improve Your Bottom Line**

Centrex is a seamless solution that allows you to enhance your competitive advantage and decrease your costs. It easily accommodates the configuration that best suits your business as it expands. Our portfolio includes a wide range of features to build a customized plan that will grow with your business. It's all part of Verizon's dedication to guiding your progress. Whether your business is getting larger, or you simply need to increase operational efficiency, Verizon is committed to helping our customers move forward by giving you the tools you need to focus on your business goals — not your communications.

### **Avoid The Costs Of Owning And Maintaining A Private Network**

With Centrex, you can access a comprehensive range of outsourcing options, so you decide how much — or how little — of your communications system you want us to manage. Not only that, but you automatically deflect the costs of on-site switching equipment, maintenance, and administration. To make sure you get the system you need, Centrex includes value-added standard services at our basic rate and unit pricing for bundled services. What's more, our flexible pricing structure lets you determine the length of your service commitment, not the other way around. And because your communications costs remain manageable, choosing Centrex enables you to better manage your communications budget, so you can continue to move toward your enterprise goals. Centrex gives you the assurance of having:

- A gateway to the powerful Verizon network
- Desktop management tools
- Freedom from the costs of maintenance and technology upgrades
- 24x7 monitoring at our Network Operations Centers
- Ease of integration at multiple locations
- A cost-effective, scalable solution that grows as your needs change

### **To Simplify Your Communications Network, Call Today**

Centrex's open, standards-based platform lets you take advantage of the power of our public switched network, and our comprehensive menu of standard and optional features makes it easy to create a tailored communications system that meets your needs perfectly. Choose Centrex, and let Verizon manage and maintain your communications network, so you can do what you do best — focus on your business.

For more information about Centrex, contact your Verizon Business account manager or visit us at [verizonbusiness.com](http://verizonbusiness.com).

