

## fact sheet:

# professional security services

# Verizon Forensics and Investigative Response

## Preserve Trust

The headlines say it all: security breaches leading to the compromise of sensitive information are a very real concern for organizations worldwide—not least of all because it jeopardizes your customers.

If you suspect your organization is the victim of a security breach, you must move quickly to contain the breach before it can lead to the compromise of your organization's sensitive data.

## Identify the Source and Contain It

Verizon Business has the experience to hit the ground running in virtually any systems environment. We will work closely with your IT and information security staff to analyze network and application activity and identify the source of any unwanted activity. We will determine what data was compromised, the full extent of the breach, how to contain it, and how to prevent a repeat incident from occurring.

## Preserve the Evidence

When you suffer a breach, your organization can become a crime scene. Verizon Business can help identify the tools and methods used by the attackers. Further, we help preserve and document material evidence for litigation and prosecution of the individuals responsible for the breach.

## Help Get the Bad Guys

Verizon Business has worked closely with both government and local law enforcement agencies in a number of countries, and can assist in preparing case evidence and documentation for transition purposes. Our team also has experience serving as expert witnesses and providing expert testimony—contributing to successful prosecutions in many high-profile cases.

## What You Get

- On site data collection and forensic imaging
- Electronic data recovery
- Secured evidence transport
- In-depth forensic analysis
- Chain of custody
- Event escalation briefings
- Litigation support
- Evidence transition to law enforcement
- On site response within 24 hours
- Incident response training

## Planning Offers Peace of Mind

An organization can never be completely secure. But a good plan and a reliable on-call partner can help reduce the damage caused by a breach. Verizon Business is that partner. In addition, we offer **Computer Incident Response Planning (CIRP)** and emergency services so you can react quickly and effectively to an information security incident.

## features

- On-site incident response and investigation
- Chain of custody preservation
- Litigation support

## benefits

- Assists in containing the impact of a breach with proper planning and response
- Helps you understand the proper protocols to follow in the event of a breach
- Allows you to react quickly and effectively to an information security incident

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### **Staying Prepared Through Planning**

Our CIRP services include help to develop a plan that adequately trains your staff on incident prevention, response, escalation, and notification. We also share processes and best practices to form a response team, as well as gather, handle, and recover evidence, maintain chain-of-custody, conduct interviews and analysis, and report the incident accurately. CIRP services also include a review of your documented policies relating to Data Retention, Data Control, and Incident Response, followed by recommendations aimed at improving those policies and mock-intrusions to test adherence to your policies.

### **Including Verizon Business in Your Crisis Plan**

Our emergency services include access to our experience and knowledge on an as-needed basis for investigative response activities or consultation, a 24/7 free investigative response hotline, and the ability to have Verizon Business at your organization within as little as 24 hours if you suspect a breach.

### **Information Security Aligned with Your Needs**

When it comes to information security, don't wait until something happens. Verizon Business can work with you to help identify and protect your critical assets from being compromised. We will assess your vulnerabilities, determine what threats pose the greatest risk for your organization and provide you with a plan to help secure your organization on an ongoing basis. We offer a full array of managed security services and identity management services. Everything we do can be tailored to your organization's individual needs.

### **Why Verizon Business?**

Our solutions combine security and infrastructure to help you secure data, identities—and your customers' confidence—from the desktop, along your network and around the world. Your company's reputation and your customers' trust are some of your most valuable assets. Verizon Business is ready to help you mitigate security risks and secure your network to help you retain your customers' trust.

Visit our website at  
[www.verizonbusiness.com](http://www.verizonbusiness.com)  
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