

Managed LAN Services

Features

A foundation for convergence

Standardized LAN management

Consistent and coordinated problem detection, resolution, and remediation

Benefits

Choose from three levels of service

End-to-end network visibility

24x7 Performance Monitoring through reporting and tools

Today's applications and technologies bring a new set of benefits, as well as challenges. Verizon provides a complete end-to-end networking management solution engineered specifically to your needs. Our Managed LAN solution provides enhanced network performance and availability while helping prepare your company for what is next.

More and more, future-focused enterprises are outsourcing LAN management in order to:

- Help lower total cost of ownership (TCO) through improved cost structure versus that of in-house management
- Enhance networks from end-to-end
- Offload the complexity of managing converged environments
- Enable networks for new technologies, as well as enhance performance of next-generation services, including mobility, IP communications, and IP contact centers
- Help stay ahead of the technology curve without utilizing precious internal resources
- Focus in-house resources on strategic objectives

Our Managed LAN service helps improve service continuity and performance of your local area and wide area network environments while providing the foundation for converged services, such as VoIP and Wireless LAN. With Verizon's Managed LAN and WAN services, you can count on the security and reliability expected of a mission-critical network while deploying your internal resources more strategically. Our 16-year track record of deploying managed network services to enterprises of all sizes and industry-leading SLAs are a testament to our world-class service. Today, we manage thousands of LAN devices for some of the world's largest corporations and government entities.

Verizon's flexibility means you can fully outsource or partially out-task the management of your local area networks while enjoying a seamless view into your LAN and WAN environments. Our Managed LAN Services are available in the U.S. to organizations needing a new LAN or seeking assistance managing an existing one.

A Range of Capabilities

For enterprises requiring a new LAN, our expert technical staff can assess and design your network, addressing both the current and future communications needs of your company. Verizon can then seamlessly provision and implement the solution by providing access, transport, customer premises equipment (CPE), ongoing proactive network monitoring, and management services.

Verizon can also "take over" the management of your company's existing network. Following a thorough network evaluation for performance and efficiency, and working closely with your company's expert resources, Verizon will carefully project manage the network migration to ensure a smooth transition.

The result: Companies of all sizes can focus on their core business and reduce their overall network management costs. The complexity of managing networks end-to-end and the technology risk associated with deploying converged networks can be greatly diminished.

Our Managed LAN Services are available with Managed Network Services*, Security, Hosting, Contact Center Services, and VoIP services, delivering a total integrated network solution designed to fit your network of today and the network you will need to be successful in the future.

Learn more about the benefits of selecting Verizon to build, monitor, and maintain your network by visiting www.verizonbusiness.com.

Benefits

- Helps improve your service continuity and performance between LAN and WAN environments
- Provides the foundation for converged IP applications that require a highly available infrastructure
- Standardizes management across diverse LAN vendors and systems
- Provides consistent and coordinated problem detection, resolution, and remediation
- Industry-leading SLA includes a 3.5 hour Time to Repair (available to Full Management option customers with Verizon networks and maintenance in the U.S.)+

Features

- **Three levels of service (Monitor and Notify, Physical Management, and Full Management).** A full range of local area network management options are offered, depending on your business and technology needs both today and in the future.
- **Proactive notification.** Have peace of mind knowing your networks are under constant surveillance; our Proactive Notification SLA states you will be notified within 15 minutes of a priority one incident being detected.
- **End-to-end visibility.** Receive the benefits of our world-class, network management infrastructure that performs network surveillance to rapidly detect, isolate, and remediate fault conditions, helping ensure high network availability and low costs of service.
- **Performance monitoring.** You can monitor performance via automated reporting and analysis tools, on demand, 24x7.

*Managed LAN is sold in conjunction with our Managed WAN service, to new or existing Managed WAN customers, or to new or existing Internet Dedicated – Managed or IP VPN Dedicated customers.

*Terms and conditions apply. Please see your Verizon Business account manager for details.

Minimum one-year term required. Early termination fee applies. Additional terms and conditions can be provided by your Verizon Business account team.

