

Verizon Hosted Messaging

Features

Hosted environments for Microsoft Exchange

Robust architecture for full redundancy on network, server, and storage components

Benefits

Dynamically add and remove mailboxes

Available as a dedicated or shared offering, you have complete flexibility in tailoring a solution to meet your needs

Is your communication and collaboration infrastructure providing you the performance and functionality you need? Verizon Business is prepared to relieve you of the burden of day-to-day management of your Microsoft® Exchange environment, while reducing the complexity of your help desk support with our self-administration tool. With Verizon Hosted Messaging, you receive all of the benefits of Microsoft Exchange without the hassles of maintaining the performance, availability, and capacity that you need. Hosted environments for Microsoft Exchange offer the most comprehensive, cost-effective, and secure manner for deploying these Internet-based services 24x7.

Hosted Messaging includes:

- Hosting in Verizon Smart Centers with essential Smart Services for the managed Windows® 2003 platform
- Robust and reliable architecture with full redundancy on network, server, and storage components
- Microsoft Gold certification resulting from high levels of process and technological maturity and years of experience managing complex applications for our clients
- Comprehensive security measures including trained personnel, hardened builds for platform and application, anti-virus software, network intrusion detection, and firewall management
- Easy-to-use and secure web interface for fast self-administration and management of Microsoft Exchange users
- Options for shared or dedicated infrastructure, depending on your user base and messaging needs
- Cost management through a fixed per-mailbox/per-month fee

This valuable new service offers easy and clear benefits:

- **Scale Up/Scale Down.** Through our secure web interface, you have the ability to dynamically add or remove mailboxes from use.
- **Shield Complexity.** Verizon Business takes care of hosting and infrastructure availability and backs up the service with an SLA. Your internal staff is empowered to provision users, change passwords, and create folders with the web-based self administration tool.
- **Lower TCO.** By outsourcing your Microsoft Exchange environment to Verizon Business, you minimize capital expenditures and upfront costs, and achieve predictable monthly costs. In addition, you can utilize your valuable IT resources on more strategic projects.
- **Flexibility.** You can choose from three levels of service to tailor your Exchange environment to suit your requirements. Both dedicated and shared options are available depending on your user base, and you can choose to provide the license, or Verizon Business can procure it on your behalf.

Fact Sheet

Hosted Messaging			
Standard Features	Premium	Enhanced	Basic
Microsoft® Exchange Self-Administration Tools: Easy-to-use and secure web interfaces for fast self-administration and management of Exchange users	Yes	Yes	Yes
Dynamically Add/Delete Mailboxes Via Self-Administration Tool	Yes	Yes	Yes
Storage per Mailbox	100MB	50MB	25MB
Messaging and Collaboration Features	Premium	Enhanced	Basic
E-mail	Yes	Yes	Yes
Shared Folders (Post and Mail)	Yes	Yes, via OWA only	No
Multiple Domain Names	Yes	Yes	Yes
Scheduling (Personal and Group)	Yes	Yes	No
Contacts and Distribution Lists	Yes	Yes	No
Journal and Task List	Yes	Yes	No
Global Address List Functionality	Yes	Yes	No
New Mail Notification and Calendar Reminders for OWA Users	Yes	Yes	Yes
Outlook Web Access (OWA) over HTTPS	Yes	Yes	Yes
Outlook Client Included	Yes	No	No
Anti-Virus	Yes	Yes	Yes
SLA for Application Availability*	99.9%	99.9%	99.9%
Infrastructure Features	Premium	Enhanced	Basic
Verizon Infrastructure including Smart Centers	Yes	Yes	Yes
Managed Platform	Yes	Yes	Yes
Smart Services for OS (including Smart Admin, Smart Monitoring, and Smart Security)	Yes	Yes	Yes
Back-Up and Recovery	Yes	Yes	Yes
Robust Reliable Architecture with Network, Server, and Storage Redundancy	Yes	Yes	Yes
Network Intrusion Detection	Yes	Yes	Yes
Protocols	MAPI through Outlook, POP3, HTTPS	HTTP, POP3	HTTP, POP3
Dedicated Solutions Available	Yes	Yes	Yes
Per Mailbox Pricing	Premium	Enhanced	Basic
List Price (Including License)	\$12.95/month	\$9.95/month	\$6.95/month
Optional Features	Premium	Enhanced	Basic
Additional Storage Per Mailbox (Charged per 25MB Increment)	Yes	Yes	Yes
Migration Support	Yes	Yes	Yes
Anti-Spam and Content Filtering	Yes	Yes	Yes



We never stop working for you.