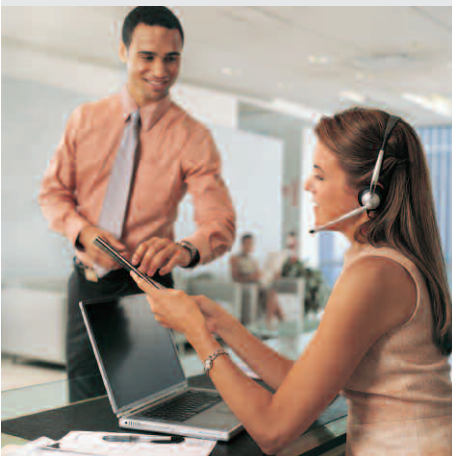


## Line Rental and Indirect Voice

Ongoing changes within the U.K. regulatory environment now means you have a greater choice when it comes to selecting your voice provider. The Verizon Business integrated voice solution combines line rental with high-quality carrier pre-selection voice calls. Verizon Line Rental means you can benefit from our extensive voice portfolio by enjoying the simplicity of a single voice provider.

In addition to our other outbound and inbound call services, Verizon Business is able to transfer the ownership, billing and management of your BT network lines, thereby offering you both calls using carrier pre-selection (CPS) and Verizon Line Rental. All this is provided at highly competitive rates.



With Verizon Line Rental, Verizon Business assumes full service responsibility for your network lines providing you with a single voice partner and enabling you to keep your telephony management efforts to a minimum. Verizon Business provides seamless transfer of your current PSTN, ISDN2/30 lines and network and calling features to Verizon Business. A dedicated account team manages the transfer of your existing lines to Verizon Business, providing 24x7 customer support including fault & technical management. In addition you can order new network lines directly from Verizon Business.

### Line Options

#### PSTN Lines

- PSTN Single Line - service allowing both incoming and outgoing calls. These lines are available with a choice of NTE (Linebox) or NTTP termination.
- PSTN Multiline Aux - Lines on the same site where there is a link between the lines such that a single number is applied to all lines for incoming calls and the calls are routed to any line within the group. Business PSTN Multiline Aux products are available with a choice of NTE or NTTP termination.

#### ISDN Lines

- Verizon ISDN2 - basic rate ISDN service ISDN2 is the standard two 64kbit/s channel ISDN service supporting point to point working and line hunting. The connection will support incoming and outgoing calls.
- Digital Standard: - ISDN 2e Standard supports Point to Multi-point working.
- Digital System: - ISDN 2e System supports Line Hunting and Point to Point working.
- Digital Business and Digital Home: - A digital ISDN2 line for voice, data and fast internet suitable for between one and four users.

- ISDN30 - primary rate ISDN access service, provides a minimum of 8 and a maximum of 30 x 64kbit/s digital connections per circuit. Delivery is available through fibre, microwave or copper over the public network
- ISDN30e - primary rate service delivering a 30 x 64kbit/s "B" channels and a 64 kbit/s "D" channel for signaling, utilising Q931 signaling.
- ISDN30 DASS - primary rate service delivering 30 x 64 kbit/s "B" channels and a 64 kbit/s "D" channel for signaling, utilising DASS2. This is only available on existing lines.

### Calling and Network Features

A large range of calling, line features and services are available with Verizon Line Rental, subject to certain line criteria. A full list of all compatible and non-compatible network features can be provided upon request.

### One Contract, One Point of Contact, One Billing Provider

With no disruption to your business or the need to replace any equipment or change the way you operate, it's easy to switch to Verizon Business. You retain your current telephone number(s) and the calling features you currently use, all these are seamlessly transferred across to Verizon Business.

Furthermore, as one of the world's largest network operators delivering voice, data and Internet services, customer service is part of our culture. We have a wealth of global customer management experience which helps us successfully manage our customers requirements end-to-end.

## Why Verizon Business?

Choosing the right telecommunications provider is vital to the ongoing success of your business. The right provider is Verizon Business for a number of reasons:

- Verizon Business is a tier-1 telecommunications company that has the industry's farthest-reaching global IP backbone.<sup>1</sup> Furthermore Verizon owns and operates one of the most reliable networks in the world, delivering a variety of inherently resilient and redundant solutions that can be easily configured to meet your needs and keep pace with change.
  - Verizon Business voice services draw on the strength of our expansive and wholly owned network. Ownership of our robust and global network ensures that we can deliver quality services at competitive rates, wherever you do business
  - Verizon's total network ownership means it has end-to-end control over both the network and its security. It has been designed with resilience in mind from the outset, eliminating the risk of single points of failure.
  - Verizon Business people are experienced and dedicated communications professionals, working for Verizon Business they have unique insight into the needs of businesses and the full spectrum of technology that can be used to meet these needs.
  - Verizon Business provides you with a single point of contact, via a Freephone number, for all your enquiries
- Verizon Business keeps your telephony management efforts to a minimum. Simple-to-understand tariffs are supported by clear bills and web based analysis tools and reports that put you in control of your costs
  - At Verizon Business, we're serious about business, and we're serious about telecommunications. If you want to find out more about how Verizon Line Rental and CPS can help you meet your requirements contact your local Verizon Business Account Manager.

1) Based on company-owned Points of Presence (PoPs)  
The names, logos, and taglines identifying Verizon Business products and services are proprietary marks of Verizon Business or its affiliates.

**For more information, please contact your account manager or visit [verizonbusiness.com](http://verizonbusiness.com)**



[verizonbusiness.com](http://verizonbusiness.com)