

Protecting Your Calling Card Number

Features

Toll-free access from anywhere

Simple, convenient, and reliable

Speed dialing, conference calling, and voice messaging

Operator assistance 24x7

Benefits

Control in your own hands

Select your own card numbers

It's always important to protect your calling card number. Remember, that in most cases, the calling card itself is not necessary for making calls—your number is all anyone needs. That number alone is enough to allow an unauthorized person to make phone calls or even sell them.

Here are some tips to protect your Verizon Calling Card number:

Do's

- Let us know if an employee or family member no longer needs his or her card.
- Even if an employee or family member returns their card, they may still have the card number recorded. By informing us, you can prevent further use of their card.
- Let us know if a card has been lost or stolen.
- Keep your card in a secure place.

Don'ts

- Don't let any person see the keypad when you enter your card number while making a call using the automated card service.
- Don't let any person overhear you when giving your card number to a Verizon operator.
- Don't give the last four digits of your card number to anyone other than a Verizon operator when placing a call.
- Don't give the last four digits of your card number to any person claiming they are from Verizon unless you have called WorldPhone to place a call and are speaking to a Verizon operator.

Reaching Verizon Customer Service

Remember, if you lose your calling card or want to cancel your card for any reason, contact Verizon Customer Service. You can call the following Verizon Customer Service numbers 24 hours a day, 7 days a week:

- From the U.S. or Canada. Call (800) 444-4141 to be connected to Verizon Customer Service.
- From outside the U.S. and Canada. Dial the Verizon country-specific toll-free access number for the country you are in and ask the Verizon operator to connect you to Customer Service.

For More Information

To find out more about our Verizon Calling Card, please contact your Verizon authorized representative. You can also visit our website at www.verizonbusiness.com for information on other Verizon products and services.