

Verizon Emergency Services

Features

Dedicated 911 trunks

Database for storage and processing

CPE to support call center applications

Benefits

Offers speed and accuracy when every second counts

Provides a comprehensive offering—from network, to call center, to data storage/processing

Understands the emergency response industry and its requirements

Providing accurate and dependable access to public safety is critical. All across the United States, police/medical/fire departments and state/municipal governments rely on Verizon Business 911 Services. We have the track record, the comprehensive service offering, and the national presence to help your organization handle emergencies.

Business Advantages

- **Accurate.** Get the contextualized, actionable data you need to do your job when every second counts.
- **Time-tested.** We have been in the 911 business since the beginning.
- **Accessible.** Gain access through a single point-of-contact for both wireline and wireless 911 service.
- **Future-proof.** State-of-the-art implementations build in migration paths to future technologies.

Our Emergency Response Center Infrastructure

When looking at a 911 vendor, it is important that you have all bases covered. Verizon Business can offer you everything you need for a strong, viable 911 center, including:

- Network Solutions:
 - Dedicated 911 trunks
 - Mated tandems for selective routing, providing redundancy
- Database Solutions:
 - ALI database administration, MSAG valid records
 - Storage and processing
- CPE:
 - Call Center solutions designed to speed emergency call-taking
 - CTI-based answering platforms
 - Mapping
 - Voice recorders
 - Management information systems
 - PSAP furniture

For more information about Verizon Emergency Services, please contact your Verizon Business account manager.

Not all services are available in all areas.