

fact sheet:

hosted interactive voice response (IVR)

Speech Services Automate Game Harvest Reporting

Verizon Business Speech Services help improve hunters' reporting experience while providing accurate, quick delivery of data.

Advanced Technology for a Life-Long Sport

Verizon Business Hosted Interactive Voice Response—Speech Services can provide you with a quick and cost-effective means of collecting hunting data. And they provide hunters with the convenience of over-the-phone reporting, allowing them to provide your agency with the required information on their activities with a simple phone call.

How It Works

Using custom-designed automatic speech recognition (ASR) software, the application converts hunters' voice responses to automated speech prompts into the data needed to complete a report. And the data is sent to your database in near real-time, allowing your agency to conduct up-to-date trend reporting, sampling, and analysis.

Our Harvest Reporting Application Benefits All Parties

Benefits to hunters include:

- Ease of reporting—no more searching for an open check station.
- 24x7 service anywhere via phone.
- Short calls without complicated menu trees.
- A convenient alternative to reporting over the Internet.

Benefits to your agency include:

- Expands your ability to gather specific harvest information.
- Helps reduce keying errors by staff or game check operators.
- Facilitates collection of hunting data at the conclusion of a season.
- Accepts both characters and numbers.
- Can eliminate the paper system and staff time associated with checking and filing tags or data entry.
- Controls printing and distribution costs.

Why Verizon Business for Your Agency Needs?

By selecting Verizon Business as your harvest-reporting application provider, you gain a number of benefits, including:

- The reliability and security of the Verizon network.
- Helps reduce capital outlays. All functionality is in the network, and development and upgrades for both hardware and software are built into the service.
- Speech recognition engines built on Voice XML, an industry standard software code.
- Inbound and outbound speech application functionality provides ease of use, increasing participation.

features

- Interactive voice response scripts can be easily created, changed, or recorded
- Outbound calling options assists in agency surveys
- Ability to recognize accents and a wide variety of words
- Technology designed to integrate with existing systems

benefits

- No expensive in-house systems to maintain—service fully managed by Verizon Business
- Timely and accurate data collection and analysis
- Short development time frames can help lower your costs
- Pay-per-use can add efficiency and cost-predictability

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The time is right to take your harvest reporting programs to the next level. With Verizon Business's wildlife reporting expertise and speech services technology, we can get you there quickly and conveniently.

Find Out More

For more information on our Game Harvest Reporting Application, contact:

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